

## **Transcript: Franchesca**

**Baez-6539123398328320-4885888749060096**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 380-1290. Good afternoon. My name is Francesca at calling to speak with Mr. Cap on behalf of Focus Workforce Management. We have received a request for enrollment in which you selected both of our MEC plans, which unfortunately cannot be selected together. For the time being, we will go ahead and enroll you into the lowest costing plan. In the event that you have any further needs or assistance, or would like to change, please give us a call back at 497-4856 open 8:00 AM to 8:00 PM Monday to Fridays Eastern time. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 380-1290.

Speaker speaker\_1: Good afternoon. My name is Francesca at calling to speak with Mr. Cap on behalf of Focus Workforce Management. We have received a request for enrollment in which you selected both of our MEC plans, which unfortunately cannot be selected together. For the time being, we will go ahead and enroll you into the lowest costing plan. In the event that you have any further needs or assistance, or would like to change, please give us a call back at 497-4856 open 8:00 AM to 8:00 PM Monday to Fridays Eastern time. Have a great day.