## Transcript: Franchesca Baez-6516974617149440-6319808573390848

## **Full Transcript**

Welcome to Lifa Mobile Voice Mail System. Your call has been forwarded to an automated voice message system. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon, Mr. Belanema, my name is Francesca Benefits in a Card giving you a call on behalf of Morales Staffing. We're calling in regards to the text message that you received today at 2:00 PM, which you replied, "I don't understand." The text message is just advising you that your company, Morales Staffing, is currently under company open enrollment period in which all members are actively working, are eligible to enroll into the health insurance they offer their employees. In the event that you are not interested, you can simply ignore the text messages. It is completely voluntarily. They will not enroll you into coverage unless you request to be enrolled. If you have any questions, feel free to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We do hope you have a wonderful rest of your day, and thank you so much for your time today.

## **Conversation Format**

Speaker speaker\_0: Welcome to Lifa Mobile Voice Mail System. Your call has been forwarded to an automated voice message system. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon, Mr. Belanema, my name is Francesca Benefits in a Card giving you a call on behalf of Morales Staffing. We're calling in regards to the text message that you received today at 2:00 PM, which you replied, "I don't understand." The text message is just advising you that your company, Morales Staffing, is currently under company open enrollment period in which all members are actively working, are eligible to enroll into the health insurance they offer their employees. In the event that you are not interested, you can simply ignore the text messages. It is completely voluntarily. They will not enroll you into coverage unless you request to be enrolled. If you have any questions, feel free to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We do hope you have a wonderful rest of your day, and thank you so much for your time today.