

Transcript: Francesca

Baez-6490486569123840-6147296456556544

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, my name is Francesca with Benefits in a Card calling to speak with Miss Foster on behalf of Workforce Staffing. Yes, ma'am. Yes, ma'am, this is her. I was replying back to the text message you received on Monday where you said you didn't need the insurance at the moment. Yes, ma'am, I don't now at the moment. All right, so I was just calling to get your verbal consent to decline you out of auto enrollment, 'cause your staffing company does have auto enrollment. Yes, ma'am. Okay. All right, so at the moment you would like to decline auto enrollment, correct? Yes, ma'am. All right, so I declined it for you. The system could possibly still send you two to three more of those messages. You can simply ignore them. I already declined you, okay? Okay, thank you. Of course, I hope you have a wonderful rest of your day. Thank you so much for taking my call. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, my name is Francesca with Benefits in a Card calling to speak with Miss Foster on behalf of Workforce Staffing.

Speaker speaker_2: Yes, ma'am. Yes, ma'am, this is her.

Speaker speaker_1: I was replying back to the text message you received on Monday where you said you didn't need the insurance at the moment.

Speaker speaker_2: Yes, ma'am, I don't now at the moment.

Speaker speaker_1: All right, so I was just calling to get your verbal consent to decline you out of auto enrollment, 'cause your staffing company does have auto enrollment.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. All right, so at the moment you would like to decline auto enrollment, correct?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All right, so I declined it for you. The system could possibly still send you two to three more of those messages. You can simply ignore them. I already declined you, okay?

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Of course, I hope you have a wonderful rest of your day. Thank you so much for taking my call.

Speaker speaker_2: All right, bye-bye.