

Transcript: Francesca

Baez-6468978500485120-6070586024706048

Full Transcript

That's totally very serious, though. Welcome to Benefits and Accompaniment with Francesca, how can I assist you today? Hey. Yes. I'm trying to reach Malcolm. Okay. Is there anything that I can assist you with? Um, he just called and, um, he was asking me if I had declined some coverage or something? So I... he told me to call back. Okay, bear with me one moment. Okay. I'ma place you in a quick hold and I'll look into it, okay? Okay, thank you. No problem. Hey, guess what? I got out of the car this morning, and here I was still stuck. She's fine. She's fine. Vinnie? Oh, she's fine. I'll leave my door open. Thank you so much for holding, ma'am. Uh-huh. Bear with me one moment, I'll transfer him to you. Okay. So currently, we're still trying to find out what exactly is going on. We believe at this stage he may well have been struck by a speeding vehicle, but we just don't know for certain. That's why it's so important that when you're driving, you always check your surroundings.

Conversation Format

Speaker speaker_0: That's totally very serious, though.

Speaker speaker_2: Welcome to Benefits and Accompaniment with Francesca, how can I assist you today?

Speaker speaker_3: Hey. Yes. I'm trying to reach Malcolm.

Speaker speaker_2: Okay. Is there anything that I can assist you with?

Speaker speaker_3: Um, he just called and, um, he was asking me if I had declined some coverage or something? So I... he told me to call back.

Speaker speaker_2: Okay, bear with me one moment.

Speaker speaker_3: Okay.

Speaker speaker_2: I'ma place you in a quick hold and I'll look into it, okay?

Speaker speaker_3: Okay, thank you.

Speaker speaker_2: No problem.

Speaker speaker_4: Hey, guess what? I got out of the car this morning, and here I was still stuck.

Speaker speaker_3: She's fine. She's fine. Vinnie? Oh, she's fine. I'll leave my door open.

Speaker speaker_2: Thank you so much for holding, ma'am.

Speaker speaker_3: Uh-huh.

Speaker speaker_2: Bear with me one moment, I'll transfer him to you.

Speaker speaker_3: Okay.

Speaker speaker_4: So currently, we're still trying to find out what exactly is going on. We believe at this stage he may well have been struck by a speeding vehicle, but we just don't know for certain. That's why it's so important that when you're driving, you always check your surroundings.