

## **Transcript: Franchesca**

**Baez-6459189660925952-4635325289119744**

### **Full Transcript**

This is him. Thank you for calling Benefits- Cut. Let's get that in. Yeah, I'm calling back because I got a call from you a couple minutes ago. So you're calling a call center. I do not have any history of me specifically being the one who called you. Did anybody leave you a voicemail? Uh, yeah. And what did the voice message say? It's, uh, it tells about the transition you need to make changes, you have... Ah, it's probably... That's fine.

### **Conversation Format**

Speaker speaker\_0: This is him. Thank you for calling Benefits-

Speaker speaker\_1: Cut.

Speaker speaker\_0: Let's get that in.

Speaker speaker\_2: Yeah, I'm calling back because I got a call from you a couple minutes ago.

Speaker speaker\_0: So you're calling a call center. I do not have any history of me specifically being the one who called you. Did anybody leave you a voicemail?

Speaker speaker\_2: Uh, yeah.

Speaker speaker\_0: And what did the voice message say?

Speaker speaker\_2: It's, uh, it tells about the transition you need to make changes, you have... Ah, it's probably... That's fine.