

Transcript: Francesca

Baez-6455403225464832-5961638014533632

Full Transcript

Thank you for calling Benefits in a Car. My name is Francesca. How can I help- Hello? Yes, how can I help s- Uh... Hello? Can you hear me? Yes. Yes. How can we assist you? Hello? Hello, can you hear me? Yes. Yes, how can I help you, ma'am? What's the purpose of this call? I'm trying to see ... uh, what, what, what was the nature of this call? Well, you called us- Huh? I'm sorry, ma'am. You're calling a call center. We're Benefits in a Car, account administrators of the health insurance that the account... that the account of the staffing companies offer their employees. You called us. How can we help you? No, don't worry about it. Okay, have a great day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. My name is Francesca. How can I help-

Speaker speaker_1: Hello?

Speaker speaker_0: Yes, how can I help s-

Speaker speaker_1: Uh...

Speaker speaker_0: Hello? Can you hear me?

Speaker speaker_1: Yes. Yes.

Speaker speaker_0: How can we assist you? Hello? Hello, can you hear me?

Speaker speaker_1: Yes.

Speaker speaker_0: Yes, how can I help you, ma'am? What's the purpose of this call?

Speaker speaker_1: I'm trying to see ... uh, what, what, what was the nature of this call?

Speaker speaker_0: Well, you called us-

Speaker speaker_1: Huh?

Speaker speaker_0: I'm sorry, ma'am. You're calling a call center. We're Benefits in a Car, account administrators of the health insurance that the account... that the account of the staffing companies offer their employees. You called us. How can we help you?

Speaker speaker_1: No, don't worry about it.

Speaker speaker_0: Okay, have a great day.