Transcript: Franchesca
Baez-6422321455218688-4519934981357568

## **Full Transcript**

Forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. ... My name is Francesca giving you a call on behalf of QRC Staffing. We're calling about the informant form from February 4th, 2025. You unfortunately selected two plans that cannot be combined, you chose the VIP Plus as well as the MEC Enhanced. For the moment, we'll go ahead and enroll you into the lowest costing one, which will be the VIP Plus. In the event that you would like to make changes, give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Keep in mind, you have 30 days after your first paycheck to make any coverage changes.

## **Conversation Format**

Speaker speaker\_0: Forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon, Ms. ... My name is Francesca giving you a call on behalf of QRC Staffing. We're calling about the informant form from February 4th, 2025. You unfortunately selected two plans that cannot be combined, you chose the VIP Plus as well as the MEC Enhanced. For the moment, we'll go ahead and enroll you into the lowest costing one, which will be the VIP Plus. In the event that you would like to make changes, give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Keep in mind, you have 30 days after your first paycheck to make any coverage changes.