

## **Transcript: Francesca**

**Baez-6405442218442752-6369376119767040**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Three, three, four, three, zero, one, zero, one, five, four is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, Ms. McQuire. You're remaining with Francesca of Benefits in your Car giving you a call on behalf of Surge Staffing in regards to a question you had about a recent email our system sent you... I mean, text message our system sent you. It's in regards to your staffing company's policy where they auto-enroll their new hires into a medical preventative care plan. You have 30 days after your first paycheck to call in and advise us if you would like to be declined or if you would simply like to go ahead and enroll into different insurance. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. If you do wish to be declined, please be able to call back at our number so we can process the declination for you. Thank you for your time. Have a wonderful rest of your day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system. Three, three, four, three, zero, one, zero, one, five, four is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon, Ms. McQuire. You're remaining with Francesca of Benefits in your Car giving you a call on behalf of Surge Staffing in regards to a question you had about a recent email our system sent you... I mean, text message our system sent you. It's in regards to your staffing company's policy where they auto-enroll their new hires into a medical preventative care plan. You have 30 days after your first paycheck to call in and advise us if you would like to be declined or if you would simply like to go ahead and enroll into different insurance. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. If you do wish to be declined, please be able to call back at our number so we can process the declination for you. Thank you for your time. Have a wonderful rest of your day.