Transcript: Franchesca Baez-6404767338774528-4993375251513344

Full Transcript

Your call is being monitored or recorded for quality assurance purposes. Cynthia Cross. Is not available. At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon. My name is Francesca Benefits and I'm calling giving a call to speak with Miss Cross on behalf of Search Staffing. I'm calling in regards to the enrollment request for health insurance for yourself and spouse. You didn't provide a spouse's information, Miss Cross, so at the moment, we'll switch your information over to employee only. The policy for a member as a dependent that does not have the dependent's information will be something your dependent won't be able to utilize, and unfortunately, we wouldn't be able to provide you a reimbursement for it. We're open 8:00 A.M. to 8:00 P.M. Monday through Fridays Easterntime, keeping in mind the very last day for you to make any policy changes is going to be 30 days after that first paycheck. Thank you for listening to this message today.

Conversation Format

Speaker speaker_0: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker_1: Cynthia Cross.

Speaker speaker_0: Is not available. At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Good afternoon. My name is Francesca Benefits and I'm calling giving a call to speak with Miss Cross on behalf of Search Staffing. I'm calling in regards to the enrollment request for health insurance for yourself and spouse. You didn't provide a spouse's information, Miss Cross, so at the moment, we'll switch your information over to employee only. The policy for a member as a dependent that does not have the dependent's information will be something your dependent won't be able to utilize, and unfortunately, we wouldn't be able to provide you a reimbursement for it. We're open 8:00 A.M. to 8:00 P.M. Monday through Fridays Easterntime, keeping in mind the very last day for you to make any policy changes is going to be 30 days after that first paycheck. Thank you for listening to this message today.