Transcript: Franchesca
Baez-6393793484374016-4978934687416320

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, Mr. Jordan. My name is Francesca with benefit card giving you a call on behalf of Surge Staffing. We're giving you a call due to the fact that your benefit card was returned back due to an insufficient address. If you could please give us a callback at 800-497-4856 so that we may reissue a mail order and your benefit card. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day, and thank you for your time today.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon, Mr. Jordan. My name is Francesca with benefit card giving you a call on behalf of Surge Staffing. We're giving you a call due to the fact that your benefit card was returned back due to an insufficient address. If you could please give us a callback at 800-497-4856 so that we may reissue a mail order and your benefit card. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day, and thank you for your time today.