

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, this is , I'm not available. If you leave me your name and your number, I can get back to you as soon as I can. Thanks. Good morning, Ms. Justo. My name is Francesca giving you a call on behalf of Focus Workforce Management. Your call in regards to the enrollment request you submitted where you selected to be enrolled into the MEC Enhanced and MEC Enhanced Basic. Unfortunately, you can only be enrolled into one of them. For the moment, we'll go ahead and enroll you into the lowest tiers one, which will be the MEC Enhanced Basic. In the event that you would like to upgrade back to the MEC Enhanced, just give us a call back at 800-897... I mean 497, sorry, 4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day and thank you so much for your time, as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, this is , I'm not available. If you leave me your name and your number, I can get back to you as soon as I can. Thanks.

Speaker speaker_0: Good morning, Ms. Justo. My name is Francesca giving you a call on behalf of Focus Workforce Management. Your call in regards to the enrollment request you submitted where you selected to be enrolled into the MEC Enhanced and MEC Enhanced Basic. Unfortunately, you can only be enrolled into one of them. For the moment, we'll go ahead and enroll you into the lowest tiers one, which will be the MEC Enhanced Basic. In the event that you would like to upgrade back to the MEC Enhanced, just give us a call back at 800-897... I mean 497, sorry, 4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day and thank you so much for your time, as well as for listening to this message.