

Transcript: Franchesca

Baez-6362060034326528-6049050803748864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Good morning, my name is... Good morning, my name is Francesca Benefits and I'm currently looking to speak with Miss Dominance on behalf of Focus Web Course Management. We're giving you a call today regarding the enrollment request into Benefits. Unfortunately, you selected one of our VIP plans along with the MEC Enhanced Plan, which cannot be mixed together due to the fact that the MEC Enhanced Plan covers hospital indemnity and preventative, and the VIP plans cover hospital indemnity. You cannot have double-coverage of the hospital indemnity. For the time being, the selection will be altered based on your company's policy. Please keep in mind that if you would like to have more information regarding your enrollment to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM, Monday through Fridays Eastern Time. Thank you so much for listening to our message. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Good morning, my name is...

Speaker speaker_3: Good morning, my name is Francesca Benefits and I'm currently looking to speak with Miss Dominance on behalf of Focus Web Course Management. We're giving you a call today regarding the enrollment request into Benefits. Unfortunately, you selected one of our VIP plans along with the MEC Enhanced Plan, which cannot be mixed together due to the fact that the MEC Enhanced Plan covers hospital indemnity and preventative, and the VIP plans cover hospital indemnity. You cannot have double-coverage of the hospital indemnity. For the time being, the selection will be altered based on your company's policy. Please keep in mind that if you would like to have more information regarding your enrollment to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM, Monday through Fridays Eastern Time. Thank you so much for listening to our message. Have a great day.