

Transcript: Franchesca

Baez-6344250439974912-4582904350326784

Full Transcript

Your call may be monitored for quality assurance purposes. . , yes. . I was calling about a message you received yesterday where you were wondering what the message was about. Okay. I was calling to inform you that the message was being sent by HSS to let you know that you are in company open hours where you can enroll in the medical insurance they offer. Oh, okay, the medical insurance, and what is it about? How would that be? It's health insurance. You choose-- Yes, ma'am. It's health insurance. You choose the plan under which you want to enroll. HSS deducts it from the check they are giving you for the hours you are working under them, and you could have your benefits while you work with HSS. Okay, the benefits of the health insurance, right? For example, medical, dental, vision, things like that, if you need it. Okay, thank you very much. So, I fill in the link that you send us? You can do it on the phone. It is completely optional. Ah, okay. Thank you very much. Do you have any questions we can help with? No, nothing at all, just to know what it was about, but I already know how to fill it out on the link. Keep in mind that the company period would end on the 27th of this month, next Wednesday. Okay, thank you. If you don't have anything else, have a good day .

Conversation Format

Speaker speaker_0: Your call may be monitored for quality assurance purposes.

Speaker speaker_1: .

Speaker speaker_2: , yes.

Speaker speaker_1: . I was calling about a message you received yesterday where you were wondering what the message was about.

Speaker speaker_2: Okay.

Speaker speaker_1: I was calling to inform you that the message was being sent by HSS to let you know that you are in company open hours where you can enroll in the medical insurance they offer.

Speaker speaker_2: Oh, okay, the medical insurance, and what is it about? How would that be?

Speaker speaker_1: It's health insurance. You choose-- Yes, ma'am. It's health insurance. You choose the plan under which you want to enroll. HSS deducts it from the check they are

giving you for the hours you are working under them, and you could have your benefits while you work with HSS.

Speaker speaker_2: Okay, the benefits of the health insurance, right?

Speaker speaker_1: For example, medical, dental, vision, things like that, if you need it.

Speaker speaker_2: Okay, thank you very much. So, I fill in the link that you send us?

Speaker speaker_1: You can do it on the phone. It is completely optional.

Speaker speaker_2: Ah, okay. Thank you very much.

Speaker speaker_1: Do you have any questions we can help with?

Speaker speaker_2: No, nothing at all, just to know what it was about, but I already know how to fill it out on the link.

Speaker speaker_1: Keep in mind that the company period would end on the 27th of this month, next Wednesday.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: If you don't have anything else, have a good day .