

## **Transcript: Francesca**

**Baez-6341545274327040-6280476828844032**

### **Full Transcript**

The call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca with Benefits in a Card calling to speak with Mr. Williams on behalf of Mega 4 Staffing. We're calling in regards to an enrollment form that you had filled out on November 5th, 2024. We had requested a couple of benefits, but it also shows that you selected to not participate into coverage. We're calling to verify whether or not this was a system error or if, at the moment, you're declining the current offering for benefits. To view the call back at 800-497-4856. For the moment, we're going to go ahead and process the declination since we were unable to reach you. Hope you have a wonderful rest of your day, and thank you for listening to this message.

### **Conversation Format**

Speaker speaker\_0: The call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. My name is Francesca with Benefits in a Card calling to speak with Mr. Williams on behalf of Mega 4 Staffing. We're calling in regards to an enrollment form that you had filled out on November 5th, 2024. We had requested a couple of benefits, but it also shows that you selected to not participate into coverage. We're calling to verify whether or not this was a system error or if, at the moment, you're declining the current offering for benefits. To view the call back at 800-497-4856. For the moment, we're going to go ahead and process the declination since we were unable to reach you. Hope you have a wonderful rest of your day, and thank you for listening to this message.