

## **Transcript: Francesca**

**Baez-6333900567396352-5802687939264512**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca of Benefits in a Card, looking to speak with Mr. Scott Junior on behalf of Search Staffing. Yes, this is he. Hi, sir. I was giving you a call regarding the eligibility we were doing for you in order to enroll you into coverage. Mm-hmm. So unfortunately, currently you're not eligible for enrollment. You will have to wait till the company open enrollment period, which happens at some point during the month of August. All right. And I do apologize for that inconvenience, but I do thank you for taking my call today. That's fine. Thank you. No problem. Have a great day. You too.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon. My name is Francesca of Benefits in a Card, looking to speak with Mr. Scott Junior on behalf of Search Staffing.

Speaker speaker\_2: Yes, this is he.

Speaker speaker\_1: Hi, sir. I was giving you a call regarding the eligibility we were doing for you in order to enroll you into coverage.

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: So unfortunately, currently you're not eligible for enrollment. You will have to wait till the company open enrollment period, which happens at some point during the month of August.

Speaker speaker\_2: All right.

Speaker speaker\_1: And I do apologize for that inconvenience, but I do thank you for taking my call today.

Speaker speaker\_2: That's fine. Thank you.

Speaker speaker\_1: No problem. Have a great day.

Speaker speaker\_2: You too.