

## **Transcript: Francesca**

**Baez-6327905345290240-6525013876752384**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. 7-0-8-9-9-2-9-0-1 is not available. Good afternoon. My name is Francesca of Benefits in the Car, giving you a call to dispense on behalf of Huntington Micresaving Group. We're calling in regards to the enrollment form that you filled out on November 5th, 2024 where you had selected one plan but also chose to opt out. We're calling to confirm that you did want to, in fact, opt out and that it wasn't one of our systems issues or an error. If you could, please give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: 7-0-8-9-9-2-9-0-1 is not available.

Speaker speaker\_2: Good afternoon. My name is Francesca of Benefits in the Car, giving you a call to dispense on behalf of Huntington Micresaving Group. We're calling in regards to the enrollment form that you filled out on November 5th, 2024 where you had selected one plan but also chose to opt out. We're calling to confirm that you did want to, in fact, opt out and that it wasn't one of our systems issues or an error. If you could, please give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.