

Transcript: Francesca

Baez-6312662567174144-5578496376520704

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Vanessa Pinal Car. My name is Francesca. How can I assist you today? I was called. Excuse me? You guys called me. Okay. It could have been a staffing company system. Do you work for a staffing company, sir? Excuse me? Yes, sir. I'm stating I personally did not make the call. I'm answering the call. So I'm asking by any chance you work for a staffing company. The business that you called is an administrator for health insurance for staffing company employees. No, I don't think so. Okay. Then it could have been that one of the employees from one of the staffing companies that we work with must have put down their phone number wrong and it ended up being yours. I apologize. Okay. No problem. Have a wonderful rest of your day. Thank you for returning our call. You too. Thanks, ma'am. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Vanessa Pinal Car. My name is Francesca. How can I assist you today?

Speaker speaker_2: I was called.

Speaker speaker_1: Excuse me?

Speaker speaker_2: You guys called me.

Speaker speaker_1: Okay. It could have been a staffing company system. Do you work for a staffing company, sir?

Speaker speaker_2: Excuse me?

Speaker speaker_1: Yes, sir. I'm stating I personally did not make the call. I'm answering the call. So I'm asking by any chance you work for a staffing company. The business that you called is an administrator for health insurance for staffing company employees.

Speaker speaker_2: No, I don't think so.

Speaker speaker_1: Okay. Then it could have been that one of the employees from one of the staffing companies that we work with must have put down their phone number wrong and it ended up being yours. I apologize.

Speaker speaker_2: Okay. No problem.

Speaker speaker_1: Have a wonderful rest of your day. Thank you for returning our call.

Speaker speaker_2: You too. Thanks, ma'am.

Speaker speaker_1: Goodbye.