

Transcript: Francesca

Baez-6311160511643648-6485480672247808

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefit to No Cry looking to speak with Mr. Clark on behalf of Hospitality Staffing Solutions. Uh, yeah. This is him. Good afternoon, sir. We'll be giving you a call about the insurance form you filled out with the resource company on April 10th, 2025. The reason for my call is 'cause you selected yes coverage that you chose to participate in the insurance, but you didn't make any plan selection. So we were just calling to see if our system ran an issue or if you forgot to put your elections by any chance. Hmm. I think I did that for a job and, um, I ended up not getting the job. Understood. So do you want me to just process it as a declination in my system then? Yeah. That's fine. Understood. All right. All right. Thank you so much for your time today. I do hope you have a wonderful rest of your day. All right. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefit to No Cry looking to speak with Mr. Clark on behalf of Hospitality Staffing Solutions.

Speaker speaker_2: Uh, yeah. This is him.

Speaker speaker_1: Good afternoon, sir. We'll be giving you a call about the insurance form you filled out with the resource company on April 10th, 2025. The reason for my call is 'cause you selected yes coverage that you chose to participate in the insurance, but you didn't make any plan selection. So we were just calling to see if our system ran an issue or if you forgot to put your elections by any chance.

Speaker speaker_2: Hmm. I think I did that for a job and, um, I ended up not getting the job.

Speaker speaker_1: Understood. So do you want me to just process it as a declination in my system then?

Speaker speaker_2: Yeah. That's fine.

Speaker speaker_1: Understood.

Speaker speaker_2: All right.

Speaker speaker_1: All right. Thank you so much for your time today. I do hope you have a wonderful rest of your day.

Speaker speaker_2: All right. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.