

## **Transcript: Francesca**

**Baez-6308887529701376-5586017824456704**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 901-501-3111. Good afternoon. My name is Francesca. I've been representing of course looking to speak with Mr. Costin on behalf of Surge Staffing. We're giving you a call regarding the text message you received today and your reply, "What exactly is MEC to the Rx?" It is a medical preventative care plan, which will cover the preventative services, such as your annual physicals, your screening for blood pressure, iron deficiency, your preventative counseling for a healthy diet or avoiding UV exposures from the sun, along with your preventative immunizations like influenza, tetanus, varicella, and prescriptions such as vitamins, statins, or such. The plan does have a network requirement, and it does not cover any hospital indemnity services, which are usually considered your emergency room, urgent care, or surgeries. In the event that you would like to decline, please feel free to give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Friday Eastern time. Hope you have a wonderful rest of your day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for 901-501-3111.

Speaker speaker\_2: Good afternoon. My name is Francesca. I've been representing of course looking to speak with Mr. Costin on behalf of Surge Staffing. We're giving you a call regarding the text message you received today and your reply, "What exactly is MEC to the Rx?" It is a medical preventative care plan, which will cover the preventative services, such as your annual physicals, your screening for blood pressure, iron deficiency, your preventative counseling for a healthy diet or avoiding UV exposures from the sun, along with your preventative immunizations like influenza, tetanus, varicella, and prescriptions such as vitamins, statins, or such. The plan does have a network requirement, and it does not cover any hospital indemnity services, which are usually considered your emergency room, urgent care, or surgeries. In the event that you would like to decline, please feel free to give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Friday Eastern time. Hope you have a wonderful rest of your day.