

Transcript: Francesca

Baez-6300012734103552-6494184783003648

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits InterCard. I'm looking to speak with Mr. Mayfield on behalf of Surge Staffing. Yeah. That's me. How are you today, sir? Good. How are you? Good. Thank you for asking. Um, so I was calling in regards to the text message that you had received on Thursday last week, um, where you asked what that was. It had something in regards to we welcoming you into Surge in regards to your employment with them. Yes, ma'am. So the text message essentially was informing you that you currently started your personal enrollment period to enroll into the health insurance Surge offers and that we're informing you that they have a company policy where they auto-enroll the new hires into a medical care plan. Uh, I don't e- I don't work at PCA anymore. You don't work with Surge Staffing anymore? I mean, they, they let me go last week. Understood. Um, will you make a presence of declamation in the event that you ever go back to Surge or leave it as it is for now? It's all good. Thank you though. Of course. My pleasure. Thank you for your time. Have a wonderful rest of your day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits InterCard. I'm looking to speak with Mr. Mayfield on behalf of Surge Staffing.

Speaker speaker_2: Yeah. That's me.

Speaker speaker_1: How are you today, sir?

Speaker speaker_2: Good. How are you?

Speaker speaker_1: Good. Thank you for asking. Um, so I was calling in regards to the text message that you had received on Thursday last week, um, where you asked what that was. It had something in regards to we welcoming you into Surge in regards to your employment with them.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: So the text message essentially was informing you that you currently started your personal enrollment period to enroll into the health insurance Surge offers and that we're informing you that they have a company policy where they auto-enroll the new hires

into a medical care plan.

Speaker speaker_2: Uh, I don't e- I don't work at PCA anymore.

Speaker speaker_1: You don't work with Surge Staffing anymore?

Speaker speaker_2: I mean, they, they let me go last week.

Speaker speaker_1: Understood. Um, will you make a presence of declamation in the event that you ever go back to Surge or leave it as it is for now?

Speaker speaker_2: It's all good. Thank you though.

Speaker speaker_1: Of course. My pleasure. Thank you for your time. Have a wonderful rest of your day.

Speaker speaker_2: You too.