

Transcript: Francesca

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Full Transcript

Sorry, the party is not here- Your call may be monitored or recorded for quality assurance purposes. ... so leave a message and he might get back with you. If you're a, somebody who likes to sell insurance, don't leave anything. Get off the phone. Please record your message after the beep. When you're finished, you may hang up or press # to review or re-record your message. Good afternoon. My name is Francesca, a benefit giving you a call on behalf of your staffing company, Focus Workforce Management. The reason for our call is regarding the enrollment in process to have critical illness as well as the medical preventative MECs tell our X plan cover for yourself and family. However, sir, you only provided a spouse information. We're still missing children's to complete your family enrollment. For the time being, since we did not get any spouses information, we'll go ahead and process your enrollment for employee and spouse only. Due to the fact that a policy for a dependent which information is not provided will result in being a policy, those dependents are not able to utilize and you as the policy holder will not be able to claim a reimbursement for. For the time being, your enrollment is being processed in for employee plus spouse only. In the event that you feel any need to make changes to this, please keep in mind that you do have to be eligible for that once you receive your first paycheck and are working with a staffing company, you have 30 days after that first paycheck to make any policy changes. Hope you have a wonderful rest of your day and thank you for listening to my message today.

Conversation Format

Speaker speaker_0: Sorry, the party is not here-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... so leave a message and he might get back with you. If you're a, somebody who likes to sell insurance, don't leave anything. Get off the phone.

Speaker speaker_1: Please record your message after the beep. When you're finished, you may hang up or press # to review or re-record your message.

Speaker speaker_2: Good afternoon. My name is Francesca, a benefit giving you a call on behalf of your staffing company, Focus Workforce Management. The reason for our call is regarding the enrollment in process to have critical illness as well as the medical preventative MECs tell our X plan cover for yourself and family. However, sir, you only provided a spouse information. We're still missing children's to complete your family enrollment. For the time being, since we did not get any spouses information, we'll go ahead and process your

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