

Transcript: Francesca

Baez-6295352895782912-5348632246534144

Full Transcript

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Good afternoon. My name is Francesca ... looking to speak with Mr. Clemons on behalf of MAU Staffing. This is he. We're giving you a call on behalf of the MAU Staffing company you recently applied with. We administer their health insurance portion of it. And we were calling because you filled out a form on May 8th and put all of your personal information. Well, you did not select any plan or opt out, so I was just going to confirm- I just had- Uh, I just had somebody call from the same company y'all just called from, and I just told her that I didn't want any coverage at all. Okay. I think we might have a duplicate then of that form. Thank you for letting me know. You all right. Have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Hello.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca ... looking to speak with Mr. Clemons on behalf of MAU Staffing.

Speaker speaker_1: This is he.

Speaker speaker_2: We're giving you a call on behalf of the MAU Staffing company you recently applied with. We administer their health insurance portion of it. And we were calling because you filled out a form on May 8th and put all of your personal information. Well, you did not select any plan or opt out, so I was just going to confirm-

Speaker speaker_1: I just had-

Speaker speaker_2:

Speaker speaker_1: Uh, I just had somebody call from the same company y'all just called from, and I just told her that I didn't want any coverage at all.

Speaker speaker_2: Okay. I think we might have a duplicate then of that form. Thank you for letting me know.

Speaker speaker_1: You all right.

Speaker speaker_2: Have a great day.

Speaker speaker_1: You too.