

Transcript: Francesca

Baez-6282964836728832-4763107309830144

Full Transcript

Thank you for calling benefits in a car. My name is Francesca. How can I assist you today?
Good morning. This is David. Good morning. This is David. How can I help you? Um, I got a call yesterday, uh, from this number because I made an appointment, um... A virtual appointment with, with a doctor and she's returning the call. Was it an urgent care virtual appointment or a primary care virtual appointment? Do you know? Uh, family primary care. All right. Give me one moment. Let me get you over to the primary virtual care department then-
Okay. ... okay? Okay.

Conversation Format

Speaker speaker_0: Thank you for calling benefits in a car. My name is Francesca. How can I assist you today?

Speaker speaker_1: Good morning. This is David. Good morning. This is David.

Speaker speaker_0: How can I help you?

Speaker speaker_1: Um, I got a call yesterday, uh, from this number because I made an appointment, um... A virtual appointment with, with a doctor and she's returning the call.

Speaker speaker_0: Was it an urgent care virtual appointment or a primary care virtual appointment? Do you know?

Speaker speaker_1: Uh, family primary care.

Speaker speaker_0: All right. Give me one moment. Let me get you over to the primary virtual care department then-

Speaker speaker_1: Okay.

Speaker speaker_0: ... okay?

Speaker speaker_1: Okay.