

Transcript: Francesca

Baez-6254073519718400-6189864127741952

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits On Demand, looking to speak with Mr. Carlise Bryan on behalf of ManCam Staffing. Yeah. Uh, that's, that's me. Yes, sir. I'm returning your call due to the text message you received today to which you replied with Benefits with ManCam. Are you a team lead position or are you a regular employee position? Uh, I'm a regular, uh, person at the place I'm working at now. Understood. So the benefits that they're currently offering that you're eligible for are PPO-limited plans such as medical, dental, vision, or short-term disability. However, the way that they offer them, they're all separately, so each plan has a charge of their own depending on how many plans as well as whether or not you're putting- What, what's this gonna run me? Excuse me? What's this gonna cost me? I would need to go- You're the only one that knows this. ... and ask, sir. I cannot give you a straight out answer. It depends on the plans that you're selecting since they're all separate. And it depends if you put any dependent as well. Well, let me give you a call back here in a little bit 'cause I'm not home right now. Understood. We'll be waiting for you. We're open 8:00 AM to 8:00 PM, Monday through Fridays Eastern Time. Okay now. Have a good one.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefits On Demand, looking to speak with Mr. Carlise Bryan on behalf of ManCam Staffing.

Speaker speaker_0: Yeah. Uh, that's, that's me.

Speaker speaker_2: Yes, sir. I'm returning your call due to the text message you received today to which you replied with Benefits with ManCam. Are you a team lead position or are you a regular employee position?

Speaker speaker_0: Uh, I'm a regular, uh, person at the place I'm working at now.

Speaker speaker_2: Understood. So the benefits that they're currently offering that you're eligible for are PPO-limited plans such as medical, dental, vision, or short-term disability. However, the way that they offer them, they're all separately, so each plan has a charge of their own depending on how many plans as well as whether or not you're putting-

Speaker speaker_0: What, what's this gonna run me?

Speaker speaker_2: Excuse me?

Speaker speaker_0: What's this gonna cost me?

Speaker speaker_2: I would need to go-

Speaker speaker_0: You're the only one that knows this.

Speaker speaker_2: ... and ask, sir. I cannot give you a straight out answer. It depends on the plans that you're selecting since they're all separate. And it depends if you put any dependent as well.

Speaker speaker_0: Well, let me give you a call back here in a little bit 'cause I'm not home right now.

Speaker speaker_2: Understood. We'll be waiting for you. We're open 8:00 AM to 8:00 PM, Monday through Fridays Eastern Time.

Speaker speaker_0: Okay now.

Speaker speaker_2: Have a good one.