

Transcript: Franchesca

Baez-6239834709082112-4537566867668992

Full Transcript

Good morning. Thank you for calling . How can I assist you today? Hello? Yes, sir. How can I help you? I'd like to have my check stub faxed. Unfortunately, I don't speak to your staffing company. We're only the administrators of the health insurance. You said what? You need to speak with your staffing company regarding that, sir. You're calling the administrators of the health benefits. We don't have access to that information. I called yesterday. They gave... They, um, supposed to fax it. I must have gave them the wrong fax number. No, sir. You're not calling your staffing company. We are a third party that administer the health insurance of multiple staffing companies. We do not have any association with the paycheck or the payroll. We don't have access to that. Okay. Okay. You're calling the wrong...

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling . How can I assist you today?

Speaker speaker_1: Hello?

Speaker speaker_0: Yes, sir. How can I help you?

Speaker speaker_1: I'd like to have my check stub faxed.

Speaker speaker_0: Unfortunately, I don't speak to your staffing company. We're only the administrators of the health insurance.

Speaker speaker_1: You said what?

Speaker speaker_0: You need to speak with your staffing company regarding that, sir. You're calling the administrators of the health benefits. We don't have access to that information.

Speaker speaker_1: I called yesterday. They gave... They, um, supposed to fax it. I must have gave them the wrong fax number.

Speaker speaker_0: No, sir. You're not calling your staffing company. We are a third party that administer the health insurance of multiple staffing companies. We do not have any association with the paycheck or the payroll. We don't have access to that.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. You're calling the wrong...