

## **Transcript: Franchesca**

**Baez-6211873149599744-5375190535553024**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 363-7979. Good afternoon. My name is Francesca Benavidez-Car, calling on behalf of MAU Staffing to speak with Mr. Justin Jackson. This time, we're calling about a different enrollment form that you had filled out. It's the one from January 29, 2025. In this form, you had selected Benefits, contrary to the other one. However, the issue with the Benefit submission you selected is that you're choosing both of the MEC plans. Unfortunately, you cannot have both of the same type plan, as well as the Insure Plus plans, which you selected the same for. Currently, per company policy, we'll be enrolling to you into the lowest costing plans, which is gonna be the MEC Preventative and the Insure Plus Basic. Although your coverage was selected for employee only, please keep in mind that you have 30 days after your first paycheck to make any coverage selections. After which, you will no longer be eligible to make changes. Keeping in mind, dental, vision and medical are all under Section 125, which means that those benefits are going to be pre-tax, free of taxes. It also does mean that you will not be able to make changes or cancellations to said benefits unless you have a company open enrollment period, a qualified life event, or have a personal enrollment period, whether it's personal or company-wide. We're open 8:00 AM to 8:00 PM, Monday through Fridays, eastern time. I do hope you have a wonderful rest of your day, and thank you for your time today.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for 363-7979.

Speaker speaker\_2: Good afternoon. My name is Francesca Benavidez-Car, calling on behalf of MAU Staffing to speak with Mr. Justin Jackson. This time, we're calling about a different enrollment form that you had filled out. It's the one from January 29, 2025. In this form, you had selected Benefits, contrary to the other one. However, the issue with the Benefit submission you selected is that you're choosing both of the MEC plans. Unfortunately, you cannot have both of the same type plan, as well as the Insure Plus plans, which you selected the same for. Currently, per company policy, we'll be enrolling to you into the lowest costing plans, which is gonna be the MEC Preventative and the Insure Plus Basic. Although your coverage was selected for employee only, please keep in mind that you have 30 days after your first paycheck to make any coverage selections. After which, you will no longer be eligible to make changes. Keeping in mind, dental, vision and medical are all under Section

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