

## **Transcript: Francesca**

**Baez-6208794501005312-4706148183130112**

### **Full Transcript**

Your call is being forwarded to an automatic voice message system. Your call is being monitored for quality assurance purposes. Your call may be monitored or recorded for quality assurance purposes. 2706256084 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon, miss calling. My name is Francesca with Benefits in a Card replying back to a message where you had asked what benefits were being spoken of in that text message. So, the text message that you received is on behalf of Innovative Stat Solutions in regards to your personal open enrollment period which ends December 14, 2024. Um, I do see here that you're currently already enrolled while waiting on activation for your dental and vision policy. In the event that you have any questions or would like to make any changes to your policy, you have all the way till December 14th to make policy changes. You can give us a call with any questions at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We do hope you have a wonderful rest of your day. Thank you for your time and for listening to this message today. If you are satisfied with your message, press one. To listen to your message, press two. To erase and re-record- Oh. ... press three to-

### **Conversation Format**

Speaker speaker\_0: Your call is being forwarded to an automatic voice message system. Your call is being monitored for quality assurance purposes.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: 2706256084 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Good afternoon, miss calling. My name is Francesca with Benefits in a Card replying back to a message where you had asked what benefits were being spoken of in that text message. So, the text message that you received is on behalf of Innovative Stat Solutions in regards to your personal open enrollment period which ends December 14, 2024. Um, I do see here that you're currently already enrolled while waiting on activation for your dental and vision policy. In the event that you have any questions or would like to make any changes to your policy, you have all the way till December 14th to make policy changes. You can give us a call with any questions at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We do hope you have a wonderful rest of your day. Thank you for your time and for listening to this message today.

Speaker speaker\_0: If you are satisfied with your message, press one. To listen to your message, press two. To erase and re-record-

Speaker speaker\_2: Oh.

Speaker speaker\_0: ... press three to-