

Transcript: Franchesca

Baez-6197274042744832-4925736895168512

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Beneficiano Carr looking to speak with Ms. Gonzalez on behalf of Focus Workforce Management. We're giving you a call today in regards to the enrollment request for medical plan for yourself and child. Unfortunately, you did not provide the child's information. For the time being, we're going to go ahead and switch this over to employee only. A policy for a dependent for which the dependent's information has not been provided will be a policy said dependent will not be able to utilize and you will not be able to claim reimbursement on. In the event that you need any assistance adding the child to the policy, please give us a call back at 800-497-4856. We are open 8:00 a.m. to 8:00 p.m. Monday through Fridays Eastern time. I hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to my message. Goodbye.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca Beneficiano Carr looking to speak with Ms. Gonzalez on behalf of Focus Workforce Management. We're giving you a call today in regards to the enrollment request for medical plan for yourself and child. Unfortunately, you did not provide the child's information. For the time being, we're going to go ahead and switch this over to employee only. A policy for a dependent for which the dependent's information has not been provided will be a policy said dependent will not be able to utilize and you will not be able to claim reimbursement on. In the event that you need any assistance adding the child to the policy, please give us a call back at 800-497-4856. We are open 8:00 a.m. to 8:00 p.m. Monday through Fridays Eastern time. I hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to my message. Goodbye.