

## **Transcript: Francesca**

**Baez-6188410052329472-6157456944447488**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Good afternoon. My name is Francesca Benefit, and I'm currently looking to speak with Mr. Ahuzaiba, sorry if I mispronounced it, on behalf of Huntington Rikers Staffing. We're calling about the insurance form filled out February 17th, 2023, where you selected coverage for yourself and children. Um, however, sir, you did not provide any of the children's information. For the time being, we'll go ahead and process the enrollment for employee only. There is also the issue of you selecting both of the MEC plans, which you are unable to be enrolled into. For the time being, we're gonna go ahead and process your enrollment for the lowest costing medical preventative plan from those MEC plans. In the event that you would like to make any changes to the policy, please give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays, Eastern Time.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker\_2: Good afternoon. My name is Francesca Benefit, and I'm currently looking to speak with Mr. Ahuzaiba, sorry if I mispronounced it, on behalf of Huntington Rikers Staffing. We're calling about the insurance form filled out February 17th, 2023, where you selected coverage for yourself and children. Um, however, sir, you did not provide any of the children's information. For the time being, we'll go ahead and process the enrollment for employee only. There is also the issue of you selecting both of the MEC plans, which you are unable to be enrolled into. For the time being, we're gonna go ahead and process your enrollment for the lowest costing medical preventative plan from those MEC plans. In the event that you would like to make any changes to the policy, please give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays, Eastern Time.