

Transcript: Francesca

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Full Transcript

Thank you for calling crime. My name is Francesca. How can I assist you today? Good morning, Miss Francesca. This is Phyllis Hugo. I work for you guys. I received my, um, tax form; however, they have some, uh, incorrect information on it. I need to speak to someone in human resource, please. Unfortunately, ma'am, you're calling the wrong line. We're not a staffing company. We're the administrators of the health benefits. You have to speak with your staffing company directly in regards to this W-2. Okay, thank you. Of course. Have a wonderful rest of your day. You too. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling crime. My name is Francesca. How can I assist you today?

Speaker speaker_1: Good morning, Miss Francesca. This is Phyllis Hugo. I work for you guys. I received my, um, tax form; however, they have some, uh, incorrect information on it. I need to speak to someone in human resource, please.

Speaker speaker_0: Unfortunately, ma'am, you're calling the wrong line. We're not a staffing company. We're the administrators of the health benefits. You have to speak with your staffing company directly in regards to this W-2.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: Of course. Have a wonderful rest of your day.

Speaker speaker_1: You too. Thank you. Bye-bye.

Speaker speaker_0: Bye-bye.