

Transcript: Francesca

Baez-6175237411225600-5541874946064384

Full Transcript

Your call has been forwarded to voice mail. Your call may be monitored or recorded for quality time services. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning, Miss Pierce. My name is Francesca with Benefits Mail Card. We spoke with you yesterday in regards to your medical plan with Search Staffing and went over it. The digital copy of your benefit card is available or has been sent to the email on file which is your first name at yahoo.com. By the end of this week, Friday, your carrier will send out your benefit card physically by mail. And it should take three to four weeks to arrive to you. In the event that you need any further assistance, feel free to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Eastern Time, Monday through Fridays. Keeping in mind that the phone number for the network requirement with your preventative plan has also been added to your email. Have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voice mail.

Speaker speaker_1: Your call may be monitored or recorded for quality time services.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good morning, Miss Pierce. My name is Francesca with Benefits Mail Card. We spoke with you yesterday in regards to your medical plan with Search Staffing and went over it. The digital copy of your benefit card is available or has been sent to the email on file which is your first name at yahoo.com. By the end of this week, Friday, your carrier will send out your benefit card physically by mail. And it should take three to four weeks to arrive to you. In the event that you need any further assistance, feel free to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Eastern Time, Monday through Fridays. Keeping in mind that the phone number for the network requirement with your preventative plan has also been added to your email. Have a great day.