

Transcript: Francesca

Baez-6158564919918592-5038517208006656

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, Mrs. Sims. My name is Francesca, a beneficiary calling on behalf of Surge Staffing. We're calling in regards to the text message you received at 1:00 PM to which you replied, "Why?" The message is informing you in regards to your personal enrollment period where you're eligible to enroll into the health insurance that your staffing company offers their employees. Keeping in mind that they do have a company policy of auto-enrolling you into that MEC 10XR which is a medical preventative care plan. If you would like to decline and they'll be charged \$15.16 per paycheck for that plan, please leave us a call back at 800-497-4856. As well as if you're looking to enroll into a different medical plan, just leave us a call back so that we can further assist you. I do hope you have a wonderful rest of your day. Thank you so much for your time today and listening to this message. Our phone number is 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Good afternoon, Mrs. Sims. My name is Francesca, a beneficiary calling on behalf of Surge Staffing. We're calling in regards to the text message you received at 1:00 PM to which you replied, "Why?" The message is informing you in regards to your personal enrollment period where you're eligible to enroll into the health insurance that your staffing company offers their employees. Keeping in mind that they do have a company policy of auto-enrolling you into that MEC 10XR which is a medical preventative care plan. If you would like to decline and they'll be charged \$15.16 per paycheck for that plan, please leave us a call back at 800-497-4856. As well as if you're looking to enroll into a different medical plan, just leave us a call back so that we can further assist you. I do hope you have a wonderful rest of your day. Thank you so much for your time today and listening to this message. Our phone number is 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.