

## **Transcript: Francesca**

**Baez-6144731644477440-4634363445166080**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 678-860-7986. Good afternoon. My name is Francesca of Benefits in a Car, looking to speak with Mr. Schuklight. My name is Francesca of Benefits in a Car. I'm calling on behalf of TRC Staffing about the enrollment form for health insurance you filled out January 23rd, 2022, where you were requesting benefits for yourself and spouse for medical and 300X membership. However, sir, you did not provide your spouse's information. Um, I see here that you put her down as a beneficiary, but we are still missing her date of birth. As of right now, um, we're gonna go ahead and process your enrollment for employee only, since we don't have the spouse's information. In the event that you would still like to add your spouse to your policy, we give you a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time, as well as for listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 678-860-7986.

Speaker speaker\_1: Good afternoon. My name is Francesca of Benefits in a Car, looking to speak with Mr. Schuklight. My name is Francesca of Benefits in a Car. I'm calling on behalf of TRC Staffing about the enrollment form for health insurance you filled out January 23rd, 2022, where you were requesting benefits for yourself and spouse for medical and 300X membership. However, sir, you did not provide your spouse's information. Um, I see here that you put her down as a beneficiary, but we are still missing her date of birth. As of right now, um, we're gonna go ahead and process your enrollment for employee only, since we don't have the spouse's information. In the event that you would still like to add your spouse to your policy, we give you a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time, as well as for listening to this message.