

Transcript: Francesca

Baez-6134767472820224-6463611711045632

Full Transcript

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefitional Card. I'm looking to speak with Mr. Mateo Win on behalf of Search Staffing. Uh, yeah. This is him. Good afternoon, sir. I'm giving you a call back in regards to the text message that you received today at 1:00 PM where you asked what it was about. Oh, yeah. Yeah. Oh, um, yeah. I've, I figured it out. Oh, okay. Um, so I did just want to mention, I know you are a rehire with them. Um, just FYI, you don't have to worry about auto-enrollment because it only takes effect when you're a new hire and during your first year with them. You declined already in June of last year, 2023. So even though- Yeah. ... the message says that, don't worry about auto-enrollment. You won't be auto-enrolled into anything. Okay. All right. Well, I hope you have a wonderful rest of your day and thank you for your time. All right. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Hello.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefitional Card. I'm looking to speak with Mr. Mateo Win on behalf of Search Staffing.

Speaker speaker_1: Uh, yeah. This is him.

Speaker speaker_2: Good afternoon, sir. I'm giving you a call back in regards to the text message that you received today at 1:00 PM where you asked what it was about.

Speaker speaker_1: Oh, yeah. Yeah. Oh, um, yeah. I've, I figured it out.

Speaker speaker_2: Oh, okay. Um, so I did just want to mention, I know you are a rehire with them. Um, just FYI, you don't have to worry about auto-enrollment because it only takes effect when you're a new hire and during your first year with them. You declined already in June of last year, 2023. So even though-

Speaker speaker_1: Yeah.

Speaker speaker_2: ... the message says that, don't worry about auto-enrollment. You won't be auto-enrolled into anything.

Speaker speaker_1: Okay.

Speaker speaker_2: All right. Well, I hope you have a wonderful rest of your day and thank you for your time.

Speaker speaker_1: All right. Thank you.