

Transcript: Francesca

Baez-6113022963924992-5764107739643904

Full Transcript

... forwarded to an automatic voice message system. Your call may be monitored or recorded for the following insurance purposes. 859-319-5186 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good morning, Mr. Mullins. My name is Francesca of Benefits in a Card, giving you a call on behalf of your staffing company, Focus Workforce Management, to inform you that although we were unable to get copies of the benefit cards, we were able to get your policy numbers. I will be sending different emails, one in Spanish to your spouse and one in English to you with those policy numbers. If you need any further assistance, feel free to give us a call back at 800-497-4856 open 8:00 AM to 5:00 PM Mondays through Fridays Eastern Time.

Conversation Format

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Speaker speaker_1: Good morning, Mr. Mullins. My name is Francesca of Benefits in a Card, giving you a call on behalf of your staffing company, Focus Workforce Management, to inform you that although we were unable to get copies of the benefit cards, we were able to get your policy numbers. I will be sending different emails, one in Spanish to your spouse and one in English to you with those policy numbers. If you need any further assistance, feel free to give us a call back at 800-497-4856 open 8:00 AM to 5:00 PM Mondays through Fridays Eastern Time.