

Transcript: Francesca

Baez-6112932176642048-4888548803919872

Full Transcript

Your call may be monitored or recorded by quality assurance. Please leave your message for 469-709-0306. Good afternoon. My name is Francesca Benefits, and I'm currently giving a call to Ms. Ramirez on behalf of OnTrack Staffing. We're calling regarding an enrollment request you submitted for coverage for yourself and spouse for dental. Um, Mr. Ramirez, unfortunately, you did not put your spouse's correct date of birth. You put down that he was born February 26th, 2025. If you could please give us a call back at 800-497-4856 so that we can get the correct date of birth for your spouse. For the time being, your coverage is going to be submitted for employee only. In the event that you have any other questions or desires for changes, feel free to give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded by quality assurance.

Speaker speaker_1: Please leave your message for 469-709-0306.

Speaker speaker_2: Good afternoon. My name is Francesca Benefits, and I'm currently giving a call to Ms. Ramirez on behalf of OnTrack Staffing. We're calling regarding an enrollment request you submitted for coverage for yourself and spouse for dental. Um, Mr. Ramirez, unfortunately, you did not put your spouse's correct date of birth. You put down that he was born February 26th, 2025. If you could please give us a call back at 800-497-4856 so that we can get the correct date of birth for your spouse. For the time being, your coverage is going to be submitted for employee only. In the event that you have any other questions or desires for changes, feel free to give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.