

Transcript: Francesca

Baez-6108744513142784-4894844350283776

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Good afternoon. My name is Francesca Benefits and Acquire. I gave a call to speak with Mr. Freeman on behalf of MAU Staffing, we're calling regarding their enrollment form for health insurance that you filled out March 25th, 2025th, in which you selected benefit plans for yourself, yourself and child, and yourself and family. However, the only thing provided was a first and last name of a spouse. We are unfortunately unable to add her as a dependent with just first and last name. If you do still wish to have dependents on this policy, give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM, Monday through Fridays, eastern time. Keep in mind that for the time being, the policy will be submitted for employee only, since we did not have any dependent's information. You have 30 days after your first paycheck to make any policy changes. Have a great day and thank you for listening to my message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker_0: Good afternoon. My name is Francesca Benefits and Acquire. I gave a call to speak with Mr. Freeman on behalf of MAU Staffing, we're calling regarding their enrollment form for health insurance that you filled out March 25th, 2025th, in which you selected benefit plans for yourself, yourself and child, and yourself and family. However, the only thing provided was a first and last name of a spouse. We are unfortunately unable to add her as a dependent with just first and last name. If you do still wish to have dependents on this policy, give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM, Monday through Fridays, eastern time. Keep in mind that for the time being, the policy will be submitted for employee only, since we did not have any dependent's information. You have 30 days after your first paycheck to make any policy changes. Have a great day and thank you for listening to my message.