

Transcript: Franchesca

Baez-6096460148031488-5726004555464704

Full Transcript

Yes, we are now benefiting a carbon number 70. We're here to assist you. Uh, my name is Marsha Jones. All right, how can we assist you today? Well, I was calling... I started with, um, um, a company and they go through you guys for their, for their insurance, and I was just calling to see when my insurance would go into effect? Okay, what staffing company do you work with? Um, uh, um, A-, ADT? A... Do they go by any other name, aside from ADT? Uh, well, it's, uh... Well, shoot. I can't even think this morning. It's, um, they're out of Enderlin, North Dakota. The company name is ABM, um, I can't think of the name of the, um... So we work with multiple different staffing offices and companies all around the country. Yeah? Um... So we need the exact name of the staffing company to know which system I'm going into. Okay, okay. All right. Um, let me, uh, let me figure that out and then I'll call back. I'm sorry. It's okay. If you have received any emails or text messages from them, also just looking there, usually they have their name on them when we send them. Oh, okay. Hold on just one second. If you... They did text me, so... Uh... Okay. Uh... Yeah, I'll have to, I'll just have to... I'll have to figure it out and then call you guys back, I guess. All right. Hope you have wonderful rest of your day. We'll be here- Okay, thank you. ... 8 a.m. to 2 p.m. Eastern Time, Monday through Friday. Okay, thank you. My pleasure, have a great day. Mm. Uh-huh. Bye-bye.

Conversation Format

Speaker speaker_0: Yes, we are now benefiting a carbon number 70. We're here to assist you.

Speaker speaker_1: Uh, my name is Marsha Jones.

Speaker speaker_0: All right, how can we assist you today?

Speaker speaker_1: Well, I was calling... I started with, um, um, a company and they go through you guys for their, for their insurance, and I was just calling to see when my insurance would go into effect?

Speaker speaker_0: Okay, what staffing company do you work with?

Speaker speaker_1: Um, uh, um, A-, ADT? A...

Speaker speaker_0: Do they go by any other name, aside from ADT?

Speaker speaker_1: Uh, well, it's, uh... Well, shoot. I can't even think this morning. It's, um, they're out of Enderlin, North Dakota. The company name is ABM, um, I can't think of the

name of the, um...

Speaker speaker_0: So we work with multiple different staffing offices and companies all around the country.

Speaker speaker_1: Yeah? Um...

Speaker speaker_0: So we need the exact name of the staffing company to know which system I'm going into.

Speaker speaker_1: Okay, okay. All right. Um, let me, uh, let me figure that out and then I'll call back. I'm sorry.

Speaker speaker_0: It's okay. If you have received any emails or text messages from them, also just looking there, usually they have their name on them when we send them.

Speaker speaker_1: Oh, okay. Hold on just one second. If you... They did text me, so... Uh... Okay. Uh... Yeah, I'll have to, I'll just have to... I'll have to figure it out and then call you guys back, I guess.

Speaker speaker_0: All right. Hope you have wonderful rest of your day. We'll be here-

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: ... 8 a.m. to 2 p.m. Eastern Time, Monday through Friday.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: My pleasure, have a great day.

Speaker speaker_1: Mm. Uh-huh. Bye-bye.