

## **Transcript: Francesca**

**Baez-6094577756454912-5247675032846336**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone- Good afternoon. My name is Francesca ■I benefited to no card looking to speak on this. Weatherpul, on behalf of Hospitality Staffing Solutions regarding the enrollment form for the health insurance you filled out April 23rd, 2025th in which you selected to be enrolled into life insurance and vision for yourself and spouse. Unfortunately, you did not provide your spouse's information for the time being or process your employment request for insurance for employee only due to the fact that a policy for a dependent which information is not provided is a policy that your dependent won't be able to utilize and you will not be able to claim a reimbursement for a policy that was never used. In the event that you would still like to add him into that vision and life insurance, you'll still receive a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday to Fridays Eastern Time. Keeping in mind that once you receive your first paycheck, you have 30 days after that first paycheck to make any coverage changes.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone-

Speaker speaker\_1: Good af-

Speaker speaker\_0: ... please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. My name is Francesca ■I benefited to no card looking to speak on this. Weatherpul, on behalf of Hospitality Staffing Solutions regarding the enrollment form for the health insurance you filled out April 23rd, 2025th in which you selected to be enrolled into life insurance and vision for yourself and spouse. Unfortunately, you did not provide your spouse's information for the time being or process your employment request for insurance for employee only due to the fact that a policy for a dependent which information is not provided is a policy that your dependent won't be able to utilize and you will not be able to claim a reimbursement for a policy that was never used. In the event that you would still like to add him into that vision and life insurance, you'll still receive a call back at 800-497-4856 open

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