

Transcript: Francesca

Baez-6073036350898176-6549181710155776

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Card, looking to speak with Mr. Alvin on behalf of Mega4 Staffing. Yeah, this is Mr. Alvin. Please be advised the call may be monitored or recorded for quality assurance purposes. We're the company that administers the health insurance that Mega4 Staffing offers their employees, and we were calling in regards to a form on November 8th that you have signed, but you left it blank. Um, meaning that you only put your personal election, but you didn't put, like, which plans you wanted to enroll into. So we were just calling to verify whether or not you're looking to decline or if it was a system error. What's that? What's that? Um, the insurance and stuff like that? Yes, for the health insurance that they offer their employees once they start working. Yeah, I'm gonna decline that. Understood. So I'll go ahead and process that declination for you. Thank you so much for taking in my call today. All right, thank you. Have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefits in a Card, looking to speak with Mr. Alvin on behalf of Mega4 Staffing.

Speaker speaker_0: Yeah, this is Mr. Alvin.

Speaker speaker_2: Please be advised the call may be monitored or recorded for quality assurance purposes. We're the company that administers the health insurance that Mega4 Staffing offers their employees, and we were calling in regards to a form on November 8th that you have signed, but you left it blank. Um, meaning that you only put your personal election, but you didn't put, like, which plans you wanted to enroll into. So we were just calling to verify whether or not you're looking to decline or if it was a system error.

Speaker speaker_0: What's that? What's that? Um, the insurance and stuff like that?

Speaker speaker_2: Yes, for the health insurance that they offer their employees once they start working.

Speaker speaker_0: Yeah, I'm gonna decline that.

Speaker speaker_2: Understood. So I'll go ahead and process that declination for you. Thank you so much for taking in my call today.

Speaker speaker_0: All right, thank you.

Speaker speaker_2: Have a great day.

Speaker speaker_0: You too.

Speaker speaker_1: Bye-bye.