

Transcript: Francesca

Baez-6072081672355840-4680873985228800

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits 10-0-4. My name is Francesca. How can I assist you today? Yes. Um, I, I don't have a card or anything, so they told me that within 30 days to contact y'all for the benefits so I can get a card or something for my checks. So we're only the account administrators for the health insurance. Mm-hmm. You'll have to speak with your staffing company for the card that's connected to your pay stub. All right, thanks. No problem.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits 10-0-4. My name is Francesca. How can I assist you today?

Speaker speaker_2: Yes. Um, I, I don't have a card or anything, so they told me that within 30 days to contact y'all for the benefits so I can get a card or something for my checks.

Speaker speaker_1: So we're only the account administrators for the health insurance.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: You'll have to speak with your staffing company for the card that's connected to your pay stub.

Speaker speaker_2: All right, thanks.

Speaker speaker_1: No problem.