

Transcript: Francesca

Baez-6037735144472576-5531251470024704

Full Transcript

... and forward it to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Afternoon. My name is Francesca with Benefits and OpCard, looking to speak with Mr. Smith on behalf of On Track Staffing. We're calling in regards to the enrollment that you were trying to process June 16th, yesterday, online for your benefits for employee and child. You did not provide the children's information. For the moment, we'll go ahead and change your enrollment to employee only due to the fact that once you become ineligible to make changes to your policy, you will not be able to add the dependent's information. You also will not be able to claim for reimbursement on those services since your dependent will not be able to utilize them due to their information not being on the policy. Given that you would like to add the child information into it and the policy for yourself and child, please give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you so much for your time, as well as for listening to this message.

Conversation Format

Speaker speaker_0: ... and forward it to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Afternoon. My name is Francesca with Benefits and OpCard, looking to speak with Mr. Smith on behalf of On Track Staffing. We're calling in regards to the enrollment that you were trying to process June 16th, yesterday, online for your benefits for employee and child. You did not provide the children's information. For the moment, we'll go ahead and change your enrollment to employee only due to the fact that once you become ineligible to make changes to your policy, you will not be able to add the dependent's information. You also will not be able to claim for reimbursement on those services since your dependent will not be able to utilize them due to their information not being on the policy. Given that you would like to add the child information into it and the policy for yourself and child, please give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you so much for your time, as well as for listening to this message.