

Transcript: Franchesca

Baez-5986799977283584-6707599910944768

Full Transcript

Forwarded to a call... Your call may be monitored or recorded for quality assurance purposes. ... system. 9-0-1-5-7-1-3-4-2-1 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon, my name is Franchesca ... You did not give your message, either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one. Good afternoon, my name is Franchesca benefits in a car. I was given a call to speak with Mr. Blackman on behalf of OnDirect Staffing regarding the enrollment you processed online on March 19th, 2026. You selected to have coverage for yourself and family. However, sir, you only provided your children's information, a child information parity. We're still missing your spouse for it to be employee plus family. For the time being, the enrollment is going to be switched over to employee and child only. In the event that you did want us to have the spouse into this policy, give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Keeping in mind that once you start working, you'll have 30 days after your first paycheck to be eligible for any policy changes. We hope you have a wonderful rest of your day. Thank you for listening to my message today.

Conversation Format

Speaker speaker_0: Forwarded to a call...

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... system.

Speaker speaker_2: 9-0-1-5-7-1-3-4-2-1 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_3: Good afternoon, my name is Franchesca ...

Speaker speaker_2: You did not give your message, either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one.

Speaker speaker_3: Good afternoon, my name is Franchesca benefits in a car. I was given a call to speak with Mr. Blackman on behalf of OnDirect Staffing regarding the enrollment you processed online on March 19th, 2026. You selected to have coverage for yourself and family.

However, sir, you only provided your children's information, a child information parity. We're still missing your spouse for it to be employee plus family. For the time being, the enrollment is going to be switched over to employee and child only. In the event that you did want us to have the spouse into this policy, give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Keeping in mind that once you start working, you'll have 30 days after your first paycheck to be eligible for any policy changes. We hope you have a wonderful rest of your day. Thank you for listening to my message today.