

Transcript: Francesca

Baez-5969633584136192-4950841303285760

Full Transcript

... forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. Cromley. My name is Francesca Benefits Anacara giving you a call on behalf of your staffing company, Focus Workforce Management. We're calling in regards to the request for enrollment into benefits that we received from you. There are two plans that you selected, sir, that cannot be selected together. They cannot be combined, DMEC Enhanced Basic and the VIP Standard. If you would, call back 800-497-4856 to inform Universal which plan is the one that you're currently wanting to enroll into. Um, without a response, we'll go ahead and process it over into the lowest costing plan, keeping in mind that once you start working, you have 30 days after that first paycheck to make any coverage changes. Have a wonderful rest of your day. Thank you for your time today.

Conversation Format

Speaker speaker_0: ... forwarded to voice mail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, Mr. Cromley. My name is Francesca Benefits Anacara giving you a call on behalf of your staffing company, Focus Workforce Management. We're calling in regards to the request for enrollment into benefits that we received from you. There are two plans that you selected, sir, that cannot be selected together. They cannot be combined, DMEC Enhanced Basic and the VIP Standard. If you would, call back 800-497-4856 to inform Universal which plan is the one that you're currently wanting to enroll into. Um, without a response, we'll go ahead and process it over into the lowest costing plan, keeping in mind that once you start working, you have 30 days after that first paycheck to make any coverage changes. Have a wonderful rest of your day. Thank you for your time today.