Transcript: Franchesca Baez-5968785576345600-605256421351424

Full Transcript

You're calling to monitor for quality assurance purposes only. This is a test. Hello, good morning. My name is Francesca from Benefits on Your Card. I'm calling on behalf of Mr. Marcano on behalf of Surge Staffing regarding a text message that you received. The message informs you about your personal registration period with the health insurance that Surge offers its employees, as well as informing you that Surge has a company policy where new members are automatically enrolled in a preventive medical plan called MSTLRX. You have 30 days from your first check to enroll in any benefit, and during these 30 days, the system can automatically enroll you in the preventive medical plan at any time. If you would like to be removed from auto-enrollment, please give us a call back at 800-497-4856 from Monday to Friday, 8 a.m. to 8 p.m. Eastern time. God bless you.

Conversation Format

Speaker speaker_0: You're calling to monitor for quality assurance purposes only.

Speaker speaker_1: This is a test.

Speaker speaker_2: Hello, good morning. My name is Francesca from Benefits on Your Card. I'm calling on behalf of Mr. Marcano on behalf of Surge Staffing regarding a text message that you received. The message informs you about your personal registration period with the health insurance that Surge offers its employees, as well as informing you that Surge has a company policy where new members are automatically enrolled in a preventive medical plan called MSTLRX. You have 30 days from your first check to enroll in any benefit, and during these 30 days, the system can automatically enroll you in the preventive medical plan at any time. If you would like to be removed from auto-enrollment, please give us a call back at 800-497-4856 from Monday to Friday, 8 a.m. to 8 p.m. Eastern time. God bless you.