

Transcript: Francesca

Baez-5937734012944384-5525045419753472

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Good afternoon, Mr. Lowery. I've got a card looking to speak with Mr. Lowery on beh- Good afternoon, Mr. Lowery. My name is Francesca, I've been affected by card giving you a call on behalf of Surge Staffing. We're giving you a call regarding the text message you received to which you replied, "What's up?" So that text message is Surge advising you that you're currently eligible to enroll into the health coverage they offer if you would like to. Um, as well they're also letting you know that currently they do have a company policy of auto-enrolling new hires into a medical preventative care plan, which you did opt out from the auto-enrollment but you did not decline the coverage, so their system will still process auto-enrollment into that NEC TailorRx Preventative Plan. In the event that you were wishing to decline it, please give us a call back at 800-497-4856 so that we can process the declination for coverage as well. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day and thank you for listening to my message as well.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for...

Speaker speaker_1: Good afternoon, Mr. Lowery. I've got a card looking to speak with Mr. Lowery on beh- Good afternoon, Mr. Lowery. My name is Francesca, I've been affected by card giving you a call on behalf of Surge Staffing. We're giving you a call regarding the text message you received to which you replied, "What's up?" So that text message is Surge advising you that you're currently eligible to enroll into the health coverage they offer if you would like to. Um, as well they're also letting you know that currently they do have a company policy of auto-enrolling new hires into a medical preventative care plan, which you did opt out from the auto-enrollment but you did not decline the coverage, so their system will still process auto-enrollment into that NEC TailorRx Preventative Plan. In the event that you were wishing to decline it, please give us a call back at 800-497-4856 so that we can process the declination for coverage as well. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day and thank you for listening to my message as well.