

Transcript: Francesca

Baez-5933203986890752-6532066141585408

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca- Hello. ... with Benefits in a Car, calling to speak with Mr. Figueroa on behalf of Mega Force Staffing. Yes, that's me. We're calling in, in regards to the enrollment form that you had filled out during the 5th of February '25. Um, the reason for our call- Yes. ... is because I see on the form you did put in that you did not want to be enrolled into coverage. However, you also did put your spouse as the dependent information and said "Le Corpo" plans. So we're just calling to verify that you indeed want to decline and that it wasn't an error from our system. Um, I think so? I'm not, I'm not really sure. Not positive, but, uh, uh, I think so? Is this Mega Force from Eden? No, sir. We're Benefits in a Car. We administer health insurance as a staffing company. We're calling regarding the form that you filled out while you were at Mega Force. At Mega Force. Um, no, um, that's, uh... So, so I was looking for a job at Mega Force, and they had me fill up some stuff there, but I'm not, I'm not really sure. Okay. So how would you like me to go in regards to this, then? Um, no, not, not my spouse. Okay, and what do you mean by that? Enroll you into coverage? Uh, mm, well, the thing is that, um, I have, uh, I found a job already, so I don't... I'm not, um, I'm not enrolled in- Okay, we'll decline that coverage. Thank you for your time today, sir. Okay, thank you. Have a great day. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca-

Speaker speaker_2: Hello.

Speaker speaker_1: ... with Benefits in a Car, calling to speak with Mr. Figueroa on behalf of Mega Force Staffing.

Speaker speaker_2: Yes, that's me.

Speaker speaker_1: We're calling in, in regards to the enrollment form that you had filled out during the 5th of February '25. Um, the reason for our call-

Speaker speaker_2: Yes.

Speaker speaker_1: ... is because I see on the form you did put in that you did not want to be enrolled into coverage. However, you also did put your spouse as the dependent information and said "Le Corpo" plans. So we're just calling to verify that you indeed want to decline and

that it wasn't an error from our system.

Speaker speaker_2: Um, I think so? I'm not, I'm not really sure. Not positive, but, uh, uh, I think so? Is this Mega Force from Eden?

Speaker speaker_1: No, sir. We're Benefits in a Car. We administer health insurance as a staffing company. We're calling regarding the form that you filled out while you were at Mega Force.

Speaker speaker_2: At Mega Force. Um, no, um, that's, uh... So, so I was looking for a job at Mega Force, and they had me fill up some stuff there, but I'm not, I'm not really sure.

Speaker speaker_1: Okay. So how would you like me to go in regards to this, then?

Speaker speaker_2: Um, no, not, not my spouse.

Speaker speaker_1: Okay, and what do you mean by that? Enroll you into coverage?

Speaker speaker_2: Uh, mm, well, the thing is that, um, I have, uh, I found a job already, so I don't... I'm not, um, I'm not enrolled in-

Speaker speaker_1: Okay, we'll decline that coverage. Thank you for your time today, sir.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Have a great day.

Speaker speaker_2: All right.