

Transcript: Francesca

Baez-5927699382059008-6337297863720960

Full Transcript

Your call has been forwarded to an automated voice messaging system. Four, three, four, six, zero, four, zero, four, six, one is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, Ms. . My name is Francesca , giving you a call on behalf of Hospitality Staffing Solutions. We were calling in regards to your enrollment that you processed out yesterday on the 18th, where it shows you selected MEC preventative, BIP standard, Indemnity, and Vision and Dental for yourself and your family. However, you only provided the information for the child, which you're missing the spouse to make it a family. At the moment, we're gonna be switching over your enrollment for employee and child only, since that was the only dependent information that was provided. In the event that you would still like to make this change and add a spouse to it, please keep in mind that once you start working, you will have 30 days after the first paycheck to be able to make any coverage changes. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Hope you have a wonderful rest of your day, and thank you for your time today, as well as to listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Four, three, four, six, zero, four, zero, four, six, one is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Good afternoon, Ms. . My name is Francesca , giving you a call on behalf of Hospitality Staffing Solutions. We were calling in regards to your enrollment that you processed out yesterday on the 18th, where it shows you selected MEC preventative, BIP standard, Indemnity, and Vision and Dental for yourself and your family. However, you only provided the information for the child, which you're missing the spouse to make it a family. At the moment, we're gonna be switching over your enrollment for employee and child only, since that was the only dependent information that was provided. In the event that you would still like to make this change and add a spouse to it, please keep in mind that once you start working, you will have 30 days after the first paycheck to be able to make any coverage changes. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Hope you have a wonderful rest of your day, and thank you for your time today, as well as to listening to this message.