

Transcript: Francesca

Baez-5926873865043968-4769855401803776

Full Transcript

Your call may be monitored- Yes. ... or recorded for quality assurance purposes. Good morning. My name is Francesca at Benefits and UpCard, looking to speak with Mr. Gulam on behalf of FreeRx. Yes, please. Okay, sir. I was giving you a call to let you know the front office stated that they were able to process that reimbursement for you, and they canceled that membership as well. Oh, that's perfect. Thank you so much. Sure thing. Hope you have a wonderful rest of your day. Thank you for your time today. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Yes.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_2: Good morning. My name is Francesca at Benefits and UpCard, looking to speak with Mr. Gulam on behalf of FreeRx.

Speaker speaker_1: Yes, please.

Speaker speaker_2: Okay, sir. I was giving you a call to let you know the front office stated that they were able to process that reimbursement for you, and they canceled that membership as well.

Speaker speaker_1: Oh, that's perfect. Thank you so much.

Speaker speaker_2: Sure thing. Hope you have a wonderful rest of your day. Thank you for your time today.

Speaker speaker_1: You too.

Speaker speaker_2: Bye-bye.