

Transcript: Francesca

Baez-5882105451298816-5706049775779840

Full Transcript

Thank you for calling Benefit 10 o'clock. My name is Francesca. How can I assist you today? Uh, I got a r- I, I received, uh, a text from m-my benefits, uh, and two, who does payroll? So we're only the administrators for the health insurance. You'll have to speak with furnished personnel about your payroll, and the text message you received is in regards to your enrollment period. You are eligible to enroll into their insurance if you wish to. Uh, no. No, I do not. Thank you. It's okay. I was just checking. No problem. So in regards to the text message, you can simply ignore it. They won't enroll you into anything you don't request. Um, and then the second thing about your payroll, I'll request either reaching out to the person that assisted with your recruiting or to go to the local office of furnished personnel so they can provide you that phone number for payroll. All right then. Thank you. It was a pleasure- Appreciate that. Have a great day. Of course- You too. You do the same. Thank you. Goodbye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit 10 o'clock. My name is Francesca. How can I assist you today?

Speaker speaker_1: Uh, I got a r- I, I received, uh, a text from m-my benefits, uh, and two, who does payroll?

Speaker speaker_0: So we're only the administrators for the health insurance. You'll have to speak with furnished personnel about your payroll, and the text message you received is in regards to your enrollment period. You are eligible to enroll into their insurance if you wish to.

Speaker speaker_1: Uh, no. No, I do not. Thank you.

Speaker speaker_0: It's okay.

Speaker speaker_1: I was just checking.

Speaker speaker_0: No problem. So in regards to the text message, you can simply ignore it. They won't enroll you into anything you don't request. Um, and then the second thing about your payroll, I'll request either reaching out to the person that assisted with your recruiting or to go to the local office of furnished personnel so they can provide you that phone number for payroll.

Speaker speaker_1: All right then. Thank you.

Speaker speaker_0: It was a pleasure-

Speaker speaker_1: Appreciate that.

Speaker speaker_0: Have a great day. Of course-

Speaker speaker_1: You too. You do the same.

Speaker speaker_0: Thank you. Goodbye.